

Information booklet for international students

2025-2026





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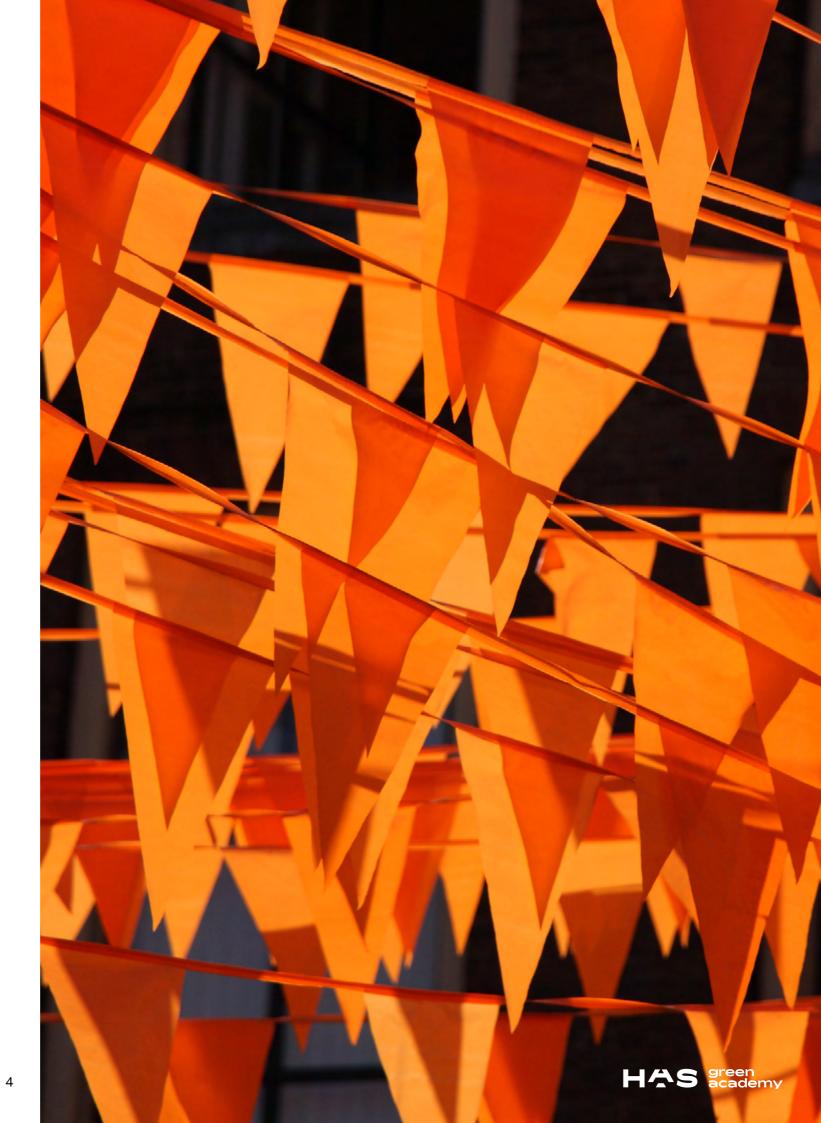
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Welcome to HAS green academy!

This guide provides you with the most important information you will need to find your way around 's-Hertogenbosch (Den Bosch) and the campus. It's worth taking the time to read it thoroughly, to get you off to a smooth start at HAS green academy!

You know you've lived in the Netherlands when:

- you think orange is a fashionable colour
- you can **ride a bike** with 2 crates of **Heineken** on the back
- you think cloudy weather 200 days a year is absolutely normal
- you know what "dropjes" are and you know how to pronounce it
- you think any hill higher than **100 meters** is a **mountain**
- you're familiar with the concept of **'traffic jam flirting'**
- you start calling everyone by their **first name**
- you've discovered what **'gezelligheid'** means.





1 Life in the Netherlands

Your destination

The Netherlands is a small, yet very diverse country. The Dutch are known as a nation of traders, who are open to change and are progressive in their economic as well as political policies. The Dutch way of doing business internationally has been famous for hundreds of years.

The Netherlands is responsible for a large share of the world's trade in a number of sectors, including in particular dairy and meat production, floriculture, bulb growing, nursery stock and glasshouse horticulture. Using the latest technology and making optimum use of available resources, the Netherlands has been one of the largest exporters of agricultural products in the world for a long time. This success in agricultural trade is not only the result of highly effective production methods, but also due to sound management, marketing and logistics.

Of course, the Netherlands is best known for its windmills, clogs, cheese and tulips, but also its liberal attitudes towards controversial subjects such as drug use, prostitution, abortion and euthanasia.

These are all still aspects of Dutch culture and have, without doubt, influenced Dutch society. Living in the Netherlands, however, you'll soon realise that there is much more to the country and its people than this stereotype suggests... so come and find out for yourself!



Dutch Social Life

The Dutch generally prefer an 'organised' life. Most Dutch people plan their days in advance, using their diaries intensively. When they get together, it's often by appointment. It is generally considered impolite not to show up, or to be late (although in the south it is not unusual for colleagues or guests to arrive a few minutes late). If you're invited to someone's home, it should be clear from the invitation, whether or not you can expect a meal.

Dutch people are often very direct in their communication towards others. This can sometimes come as a bit of a surprise to people from other cultures, and it can easily lead to misunderstandings. On the other hand, it also makes communication quite straightforward. So, if you have a problem or a request, don't be afraid to approach your lecturers, student adviser, or the staff of the International Office.

Food

The traditional Dutch food is based on the 'farmer's cuisine' and is usually simple, but filling. The Dutch generally have only one warm meal a day, usually in the early evening around 6 pm. A traditional Dutch meal consists of boiled potatoes, vegetables and meat or fish, sometimes preceded by soup, and followed by a dessert of pudding or yoghurt. The Dutch have also adopted lots of international recipes, especially from Indonesia, Surinam, China and other European countries, such as Italy. So traditional Dutch food is now eaten much less often. For lunch, the Dutch generally take their own sandwiches from home.

Religion

Traditionally, the northern part of the Netherlands is Protestant, and the southern part Roman Catholic. But this has changed greatly over the past few decades. Fewer than a third of Dutch people have a religious faith and nearly one in four describe themselves as atheists, according to the latest census of belief in the Netherlands.

The Dutch consider themselves to be tolerant and open towards other cultures. There are now as many religions as there are ethnic groups in the Netherlands, which is a lot. Christianity and Islam are most common.

Public holidays 2025-2026

1 ublic Holiday5 2020-2020		
Year	Day	Month
	26	October
	5	December
'25	25	December
	26	December
	31	December
	1	January
	14,15,16	February
	29	March
	3	April
	5	April
'26	6	April
20	27	April
	4	Мау
	5	Мау
	14	May
	24	Мау
	25	Мау

Event

Change to daylight saving's time, one hour forward

Sinterklaas

Christmas Day

Boxing Day

New Year's Eve

New Year's Day

Carnaval

Change to daylight saving's time, one hour ahead

Good Friday

Easter Day

Easter Monday

King's Day

Remembrance Day

Liberation Day

Ascension Day

Whit Sunday

Whit Monday

Transportation

The city of Den Bosch has a lot of one-way streets. These generally apply to cars, but check the signs for exceptions. Cyclists, for example, are often allowed to cycle 'the wrong way' down a one-way street. Parking is expensive and spaces can be hard to find. The easiest way to get around is by bike or by bus.

Cycling

Almost all streets have separate bike lanes. At various places all around the city, you'll find special parking areas for bikes. There is also free secure bike parking at the central railway station, and near the city centre. For further details, type in 'bicycle storage' on the tourist information office website: <u>visitbrabant.com</u>.

Make sure you lock your bike at all times. Bike locks and padlocks in all shapes and sizes are available in cycle shops and departments stores. There is a bike shop at Den Bosch railway station. You can also find bike shops in the centre of the city, or you can look for a second hand bike on <u>marktplaats.nl</u> (in Dutch only).

Road safety

If you are driving or cycling in the city or the suburbs you need to be aware of the 'right has priority' rule. Even if you think you're on the main road, this may not be the case. If there are no markings on a road joining from the right (to indicate that they need to stop or give way) you MUST let any traffic, including bikes, go first.

You will see people driving or cycling over a pedestrian crossing when someone is waiting to cross. Although this is common, it is illegal – and dangerous. So, please let the pedestrian cross!

Public transport

If you travel by public transport, you can use your bank card. This is the payment method for public transport in the Netherlands.

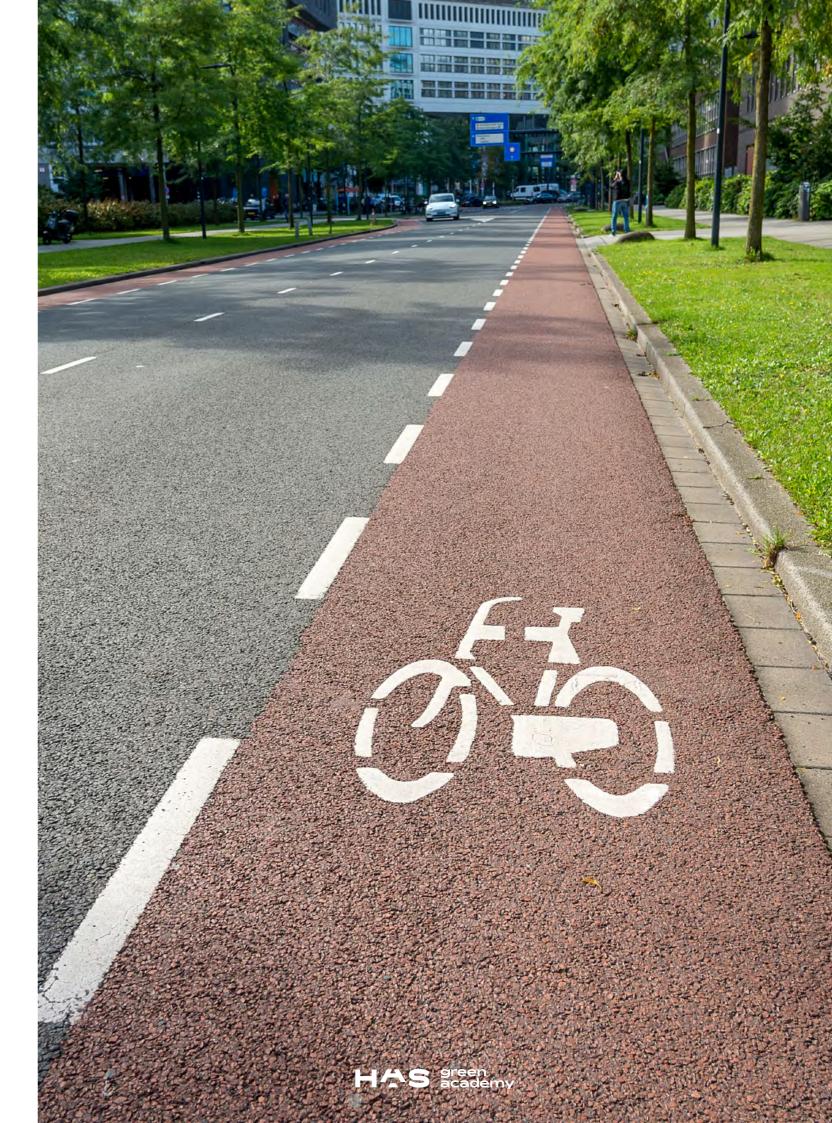
It's possible to use your card for busses, trams and trains. Remember to check in and check out with your bank card on every journey!

Plan your journey

You can plan your journey by public transportation in advance on the travel website: <u>9292.nl</u>. Dutch Railways (NS) also have a journey planner: <u>ns.nl</u>. Both 9292 and NS have an app you can download.

Travel Discount

Dutch Railways do not offer discounts for foreign students. However, with an off-peak season ticket (Dal Voordeel) you can travel at a 40% discount outside peak hours. Check out www.ns.nl/en for more information. Occasionally, different stores such as Kruidvat, Hema and Blokker sell cheap tickets (train and/or other public transportation) for a weekend or for a day. The following website (in Dutch only) shows the current special offers: treinreiziger.nl.







2 Life in Den Bosch

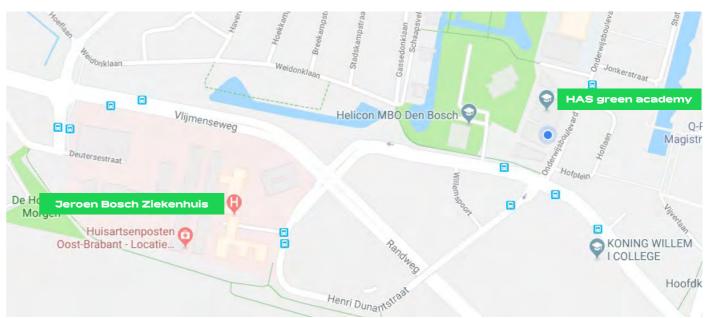
The city of Den Bosch

's-Hertogenbosch (or Den Bosch in short) is a lively city in the south of the Netherlands. It is the administrative centre of the province of North-Brabant and the focal point of a region of rapid economic growth. Den Bosch has approximately 151,000 inhabitants and and known for being one of the most hospitable cities in the Netherlands. Den Bosch is a city where old and new come together. In some ways it represents 2 key aspects of Dutch culture: it's busy and sometimes hectic but, at the same time, attractive, intimate and friendly.

The city has good connections to major cities in the Netherlands as well as the rest of Europe. E.g. Amsterdam (1 hour), The Hague (1.5 hours), Brussels in Belgium (2 hours) and Cologne in Germany (2.5 hours).

As one of the oldest cities in the country, Den Bosch has numerous monuments, including the impressive Saint Jan Cathedral. It also has various important nature reserves close by, such as the fens of the 'Oisterwijkse Vennen' and the largest sand plain in north-western Europe, the 'Loonse & Drunense Duinen'.

Whatever you're looking for, Den Bosch has lots to offer to you as an international student!



Jeroen Bosch Ziekenhuis

Address:	Henry Dunantstraat 1
Postal Code:	5223 GZ
City:	's-Hertogenbosch



Medical Care & dentists

Hospital and Emergency help

If you're ill during the night or at the weekend and need a doctor, you can call 088 – 876 5050 ('Huisartsenpost'). There's also an emergency room in the main hospital close to the university, but you need to call the huisartsenpost first. They will tell you what to do and where to go. In the case of a genuine (life-threatening) emergency, you can call 112. This will con-nect you immediately to the central service for the police, fire brigade and ambulance. The main hospital in Den Bosch, which is also the one closest to the university is called 'Jeroen Bosch Ziekenhuis'. More information (in Dutch only) can be found on the website: jeroenboschziekenhuis.nl.

If you need to go to the hospital or emergency room, always bring the following with you:

- your Identification Document or passport, •
- insurance pass,
- means of payment e.g. a bank pass/debit card or cash.

Doctor

A doctor (general practitioner) is called a 'huisarts' in Dutch. Some doctors ask you to make an appointment, others have special consultation slots where you don't need an appointment ('inloopspreekuur'). Home visits are only possible for patients whose illness means they are unable to visit the doctor by themselves. In all other cases, you need to make an appointment with the doctor.

When making an appointment, the receptionist will ask you a few questions regarding your symptoms. She is trained to schedule appointments and to give advice over the telephone. She follows a standard protocol that has been drawn up by the doctor, who is jointly responsible for any advice the receptionist gives. Like the doctor, the assistant is also bound by professional confidentiality.

A consultation with a doctor will cost approximately $\in 35 - \in 50$. If you have Dutch basic health insurance and are registered with a doctor, you sometimes still need to pay directly (in most cases only possible in cash). If you do not have Dutch health insurance, you will allways be asked to pay in cash on the site. You may be able to claim any costs back from your own health insurance. If you need to see a doctor, you can contact:

Fonkelzorg Den Bosch

Address:	Hinthamerstraat 217
City:	's-Hertogenbosch
Telephone:	073-6132450
Website:	https://fonkelzorg.nl/

If you want to see the doctor, you need to register first, via this link. When making an appointment, make sure you mention that you are a student at HAS green academy. Fonkelzorg has set up a special care process for international students. They speak several languages in our Medical Contact Center (currently Dutch, English & Polish). If you need to go to the doctor's, always bring the following with you:

- your Identification Document or passport,
- insurance pass,
- cash (>€ 50).

Pharmacy

If you need any medication, you can get it at the pharmacy ('apotheek'). There are several pharmacies in Den Bosch. There is one near HAS University of Applied Sciences, Apotheek West, at the beginning of Copernicuslaan. There is also a pharmacy in the hospital, near the main entrance. Note: for many medicines you need a prescription from your doctor. Medicines that are provided without prescription (such as certain painkillers) can also be bought at cheaper chemist shops such as Kruidvat, Etos, as well as at several supermarkets.

Dentists

A dentist ('tandarts') works by appointment only. A consultation with a dentist can be expensive and is not always covered by your insurance. If you need to go to the dentist always bring the following with you: your Identifi cation Document or passport, Insurance pass, means of payment e.g. a bank pass/debit card or cash. The following dentist is available for international students, who are not registered as a patient:

Centrum voor Tandzorg

Address:	Eekbrouwersweg 4
Postal Code:	5233 VG
City:	's-Hertogenbosch
Telephone:	073 641 65 65
Email:	info@centrumtandzorg.n
Website:	www.centrumtandzorg.nl



Shopping

Den Bosch city centre offers a wide choice of shops. Most of them are situated around the market square. Here, you'll find clothes shops, bookshops and various department stores as well as a number of speciality shops. A large market is held in the market square every Wednesday and Saturday. On Friday mornings there is also an organic fruit and vegetable market. Fruit and vegetables are generally cheaper on the market than in the supermarket. Supermarkets in the Netherlands are similar to many others around the world, although generally not on the same scale as the hypermarkets in some countries. As you might expect, they vary in price and quality. Most supermarkets are located in shopping malls or in residential areas. Below is a short list of the most common supermarkets:



Opening hours vary, but they generally open their doors every day at 8 a.m. and stay open until 8 p.m. Some supermarkets have longer opening hours, and many are also open for a limited time on Sundays.

Other useful shops

HEMA Address: Type of store:	Pensmarkt 36 Department store
WIBRA Address: Type of store:	Vughterstraat 10-16 Cheap clothes, stationery, cleaning materials, etc.
Zeeman Address: Type of store:	Hinthamerstraat 26 Cheap clothes, stationery, cleaning

materials, etc.

Kruidvat

Address: Hooge Steenweg 3 Type of store: Cheap chemist's shop)

Price	Product range
€€	++
€€	++
€€	++
€€	++
€	-
€	-

Sandeep Store,

Address:	Vughterstraat 143
Type of store:	Food shop
Sonay	
Adrress:	Chr. Huygensweg 127-129
Type of store:	Turkish supermarkt

Asian Supermarket Amazing Oriental

Address:	Gruttostraat 37
Type of store:	Oriental supermarket

Vindingrijk

Address:	Afrikalaan 9a, outside the city centre
Type of store:	Second-hand furniture shop)

Public Library

The library, ('stadsbibliotheek'), is located in the city centre. It's a pleasant and quiet place to study, use the internet and read digital newspapers from all over the world. For more information, check out the website.

Address: Postal Code: City: Website: Hekellaan 2, 5211 LX 's-Hertogenbosch www.bibliotheekdenbosch.nl

Opening hours:

Monday till Saturday: Sunday: 10.00 – 18.00 hours 13.00 – 17.00 hours (from September till June)

Tourist Information Office & Events

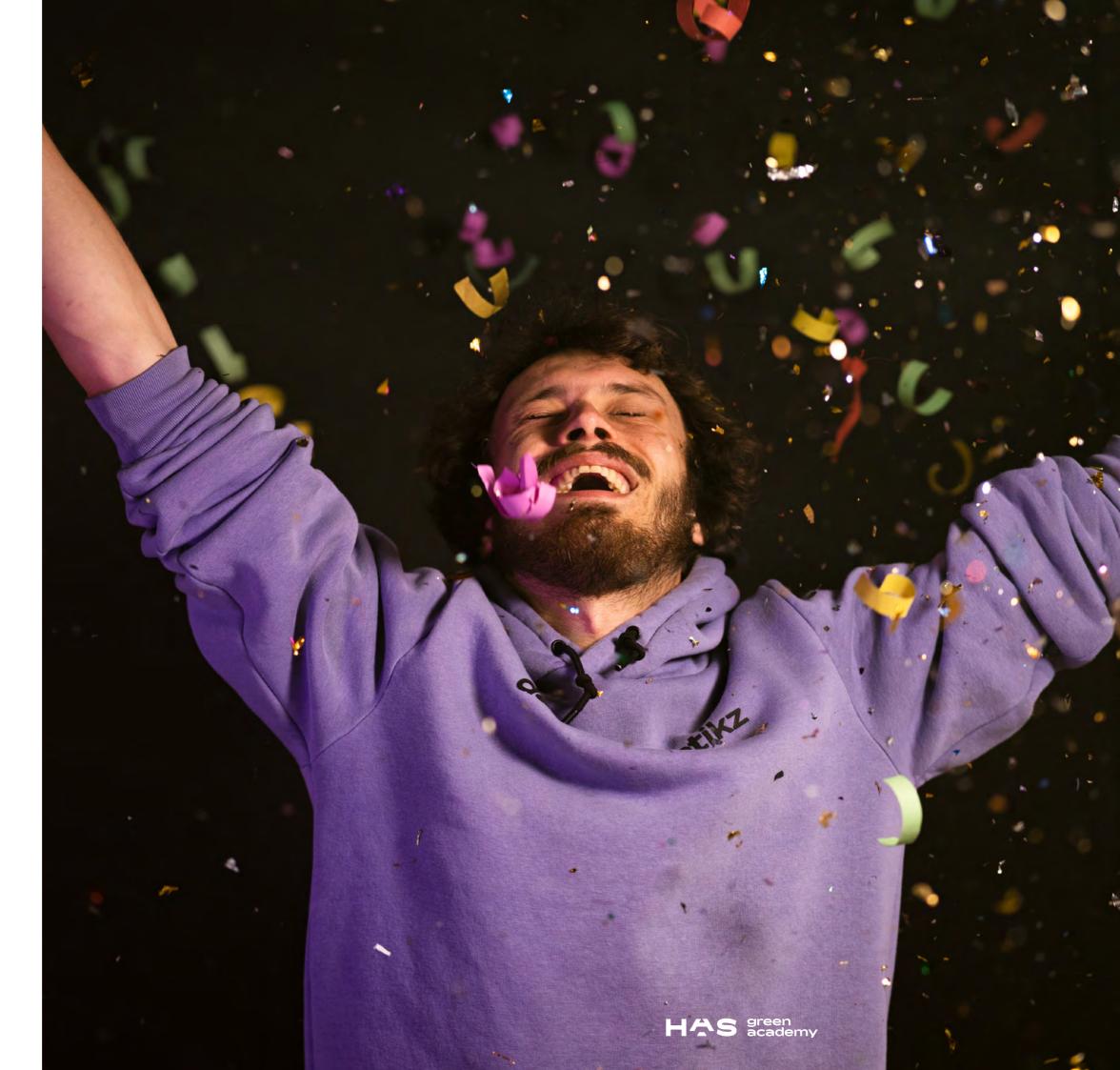
The Tourist Information Office (VVV) is located in the city centre. VVV 's-Hertogenbosch can provide information and give tips and recommendations about the city, the region or the Netherlands in general. In its shop, you'll find a large selection of cycle routes, walks and bridle trails, books, gift vouchers, maps and souvenirs. VVV 's-Hertogenbosch also sells entrance tickets to amusement parks and for local events.

For more information, including opening hours and details of upcoming events in Den Bosch, visit the website: <u>inyourpocket.com</u> For upcoming events in the Netherlands, check out the Holland.com website: <u>holland.com</u>

If you want to watch a movie, you can go to the VUE cinema in Den Bosch, <u>vuecinemas.nl</u>, De Verkadefabriek, <u>verkadefabriek.nl</u>, the Kinepolis Den Bosch, <u>kinepolis.nl</u>, or Theater aan de Parade, <u>theateraandeparade.nl</u>.

Nightlife

Den Bosch nightlife has a reputation for its southern friendliness. The bars and clubs area of the city is accessible and easy to find. Once you've located the first bar or club, you won't have any trouble seeing the next one just ahead. The bar owners in Den Bosch are very hospitable, which makes almost every bar worth a visit.





3 HAS practical matters

Academic Calendar

For the Academic Calendar, please check Sharepoint (Menu Schedules & Results).

Contacts in the International Office

Email: <u>international@has.nl</u> Services offered to international students by the International Office: Admission, accommodation for first year students, visa applications, practical support. For information on who is responsible for which subject, please check HAS Intranet.

Meet the team



Marlinde Andersson



Karin Goossens-Kox

Contacts for the Study programmes



Esther van Lieshout

International Food & Agribusiness Esther is your contact person for study related matters about the international Food & Agribusiness bachelor programme and can be asigned as a personal (study)coach. Email: <u>E.vLieshout@has.nl</u>



Maud Putters-Bruurs

Horticulture & Business Management Maud is your contact person for study related matters about the Horticulture & Business Management bachelor programme and can be asigned as a personal (study)coach. Email: <u>puma@has.nl</u>



International Student Association

The aim of the society is to make international students feel at home in Den Bosch, create a network of friends that will last a lifetime, and challenge students to grow and develop their talents together at the HAS.

How?

Through social and educational events organized throughout the year using the themes related to the food industry, the International Student Association aims to stimulate students to mingle across various studies and creates an environment for cooperation and philosophical conversation while having fun.



For more information, or to sign up, contact International Student Association (ISA) via internationalstudentassociation@has.nl

Dutch language

Interested in learning Dutch? Has green academy offers a language course for the 1st year students and exchange students. If you want to sign up, please come by the International Office or send an mail to international@has.nl

Appendix: A few words and phrases in Dutch

As with many languages, written and spoken Dutch (in particular) often uses a shortened form of a word. Some of the main cases where this happens are given in brackets.

Pronouns	
English	Dutch
l/My	lk/Mijn (m'n)
You/Your (singular informal)	Jij(je)/jouw (je)
He/His	Hij/Zijn (Z'n)
She/Her	Zij (Ze)/Haar (D'r)
We/Our	Wij (we)/Ons/Onze
You/Your (formal singular and plural)	U/Uw
You/Your (informal plural)	Jullie/Jullie
They/Their	Zij (Ze)/Hun

	Adjectives
English	
Good	
Bad	
Nice/Fun	

	Verb
English	
l have	
You have (singular informal)	
He/She/It has	
We have	
You have (plural informal)	
You have (singular and plural formal)	
They have	

Gree	tings
English	Dutch
Hello	Hallo
Hi	Ноі
Good morning	Goedemorgen
Good afternoon	Goedemiddag
Good Evening	Goedenavond
Goodbye	Tot ziens
See you	Dag/Doei

V	erbs
English	Dutch
l am	lk ben
You are (singular informal)	Jij bent
He/She/It is	Hij/Zij/Het is
We are	Wij zijn
You are (plural informal)	Jullie zijn
You are (singular and plural formal)	U bent
They are	Zij zijn



Dutch

Goed

Slecht

Leuk/Gezellig

bs

Dutch	
lk heb	
Jij hebt	
Hij/Zij/Het heeft	
Wij hebben	
Jullie hebben	
U heeft	
Zij hebben	

Verbs	
English	Dutch
l want	lk wil
You want (singular informal)	Jij wilt
He/She/It wants	Hij/Zij wil
We want	Wij willen
You want (plural informal)	Jullie willen
You want (singular and plural formal)	U wilt
They want	Zij willen

Months	
English	Dutch
January	januari
February	februari
March	maart
April	april
Мау	mei
June	juni
July	juli
August	augustus
September	september
October	oktober
November	november
December	december

Days of the week, expressions of time	
English	Dutch
Monday	maandag
Tuesday	dinsdag
Wednesday	woensdag
Thursday	donderdag
Friday	vrijdag
Saturday	zaterdag
Sunday	zondag
Today	vandaag
Yesterday	gisteren
The day before yesterday	eergisteren
Tomorrow	morgen
The day after tomorrow	overmorgen
Next week	volgende week
Now	nu
Later	straks/later

	Shop
English	
trousers	
the trousers are too big/too small	
shoes	
sweater	
How much is it?	
Where can i pay?	
May I ask you something?	



ping

Dutch

de broek (singular)

de broek is te groot/te klein

de schoenen

de sweater/trui

Hoeveel kost het?

Waar kan ik betalen?

Mag ik u iets vragen?

Public Transpo	ort, getting around	
English	Dutch	English
train ticket	treinkaartje	me sir/madam
return	retourtje	Where is
single ticket	enkeltje	Please
from/to	van/naar	
platform	perron/spoor	Thank you
to leave from	vertrekken van	
to arrive	aankomen	Thanks
bus stop	bushalte	the station
left	links	the bank
right	rechts	supermarket
turn right	rechtsaf	bakery
turn left	linksaf	butcher
straight on	rechtdoor	greengrocer
go back	ga terug	cheese shop
to cross over	oversteken	fishmonger
roundabout	rotonde	flower shop
traffic lights	stoplicht	bike shop
exit	uitgang	bike repair shop
entrance	ingang	pharmacy
open	open	the post office
closed	gesloten/dicht	the Tourist Information
		bookshop

HAS green academy



Dutch

Pardon meneer/mevrouw

Waar is...?

Alstublieft (formal)

Alsjeblieft (informal)

Dank u wel (formal)

Dank je wel (informal)

Bedankt

het station

de bank

supermarkt

de bakker

de slager

de groenteboer

de kaasboer

de visboer

de bloemist

de fietsenwinkel

de fietsenmaker

de apotheek

het postkantoor

de VVV

de boekhandel

